From compact "legacy"
To mega "technology"

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MEGA

- "MEGA" in terms of size:
- Chun Yeung Estate QC & Penny's Bay QC

"TECHNOLOGY"

- The emergence of technology-based solutions

Lady MacLehose Holiday Village Quarantine Centre (LMHV QC)

Only good for less than 50 confinees

Chun Yeung Estate Quarantine Centre (CYE QC)

- A public housing estate in Fo Tan, New territories
- Far from other residential areas
- 5 blocks

Chun Yeung Estate Quarantine Centre (CYE QC)

- 1 large QC, at CYE block 1, 2, 3 & 5, but 4 medical posts (MPs)
- Around 2000 units
- Each unit could accommodate 1 to 6 confinees, depends on the size of the units
- A single MP would have to take care of almost 1000 confinees

Chun Yeung Estate

Chun Yeung Estate Medical Post Pre-

Chun Yeung Estate Medical Post Post-

Chun Yeung Estate

Penny's Bay Quarantine Centre (PB QC)

- 5 phases: 1, 2, 3a, 3b & 4
- Total 3500 modular integrated construction (MiC) units
- Total 7000 confinees

Penny's Bay Quarantine Centre Medical Post (PBQC MP)

Limitation of previous good practice

- 1 team for each medical post in CYE QC
- Reduced flexibility on staff mobilization
- Different practice adopted by different MP
- Communication and logistics problems

Change of manpower arrangement

- A MEGA team for all MPs in PBQC

- Pros:

- 1. flexibility on utilization of manpower

- 2. same practice among all MPs

- 3. communication very much facilitated

- 4. same arrangement on logistics

Limitation of previous good practice

- Vicious work cycles –

  - 1. collection of data

  - 2. management of data including:

  - i) data entry – electronic data

  - ii) filing of physical data records

  - iii) data transfer between data users by fax, emails, phone, etc

  - iv) maintenance of data including update, storage and retrieval of data, etc

Limitation of previous good practice

- Labour intensive
- Time consuming
- Loads of paperwork and thus loads of paper used

Limitation of previous good practice

- We need change of practice

Solutions

- Work redistributed and workflow redesigned

- Merge admission work into surveillance programme

- Objectives:

- 1. no need to deliver questionnaires, and thus no door-to-door visits, no blind door-knocking

- 2. reduce the use of paper

- 3. reduced use of PPE

- 4. colleagues more available to other clinical duties despite massive admission of confinees

- 5. better social distancing and thus better infection control

Technology based solution

- Prerequisite: timely and reliable data available for commencement of surveillance programme

- Determined to turn to other resources, especially those from technology-based arena

- Conclusion: we need a computerized system with interface for data retrieval from other work partners, so that:

→ list of confinees

→ surveillance programme materials

→ medical documents

→ data storage

Quarantine Centre Management System (QCMS)

- **Health Informatics and Technology Office (HITO) of Department of Health, HKSARG**

- Designed for extensive users

- For MPs:

- 1. list of confinees

- 2. availability of reliable demographic data of confinees

- 3. automated generation of confinee list for DTS testing and label printing

- 4. automated production of various medical documents

- 5. reduced the need, delay and failure of data transfer between service centres as the database is accessible via internet

Quarantine Centre Management System (QCMS)

Issues

- Web-based self-reporting surveillance system

- Real-time surveillance cum clinical assessment system

- Technology-based solution for collection and delivery of materials

Robot?!

Coronavirus: Tunisia deploys robots to enforce lockdown

Bed allocation of confirmed COVID-19 infection

- COVID-19 ADMISSION ALLOCATION SYSTEM (CAAS)
- Pros:
- 1. reduced paperwork
- 2. less data transfer
- 3. easy to trace progress of bed allocation
- 4. easy to check the exact bed allocation information
- May consider creating an interface between QCMS and CAAS

Evolution
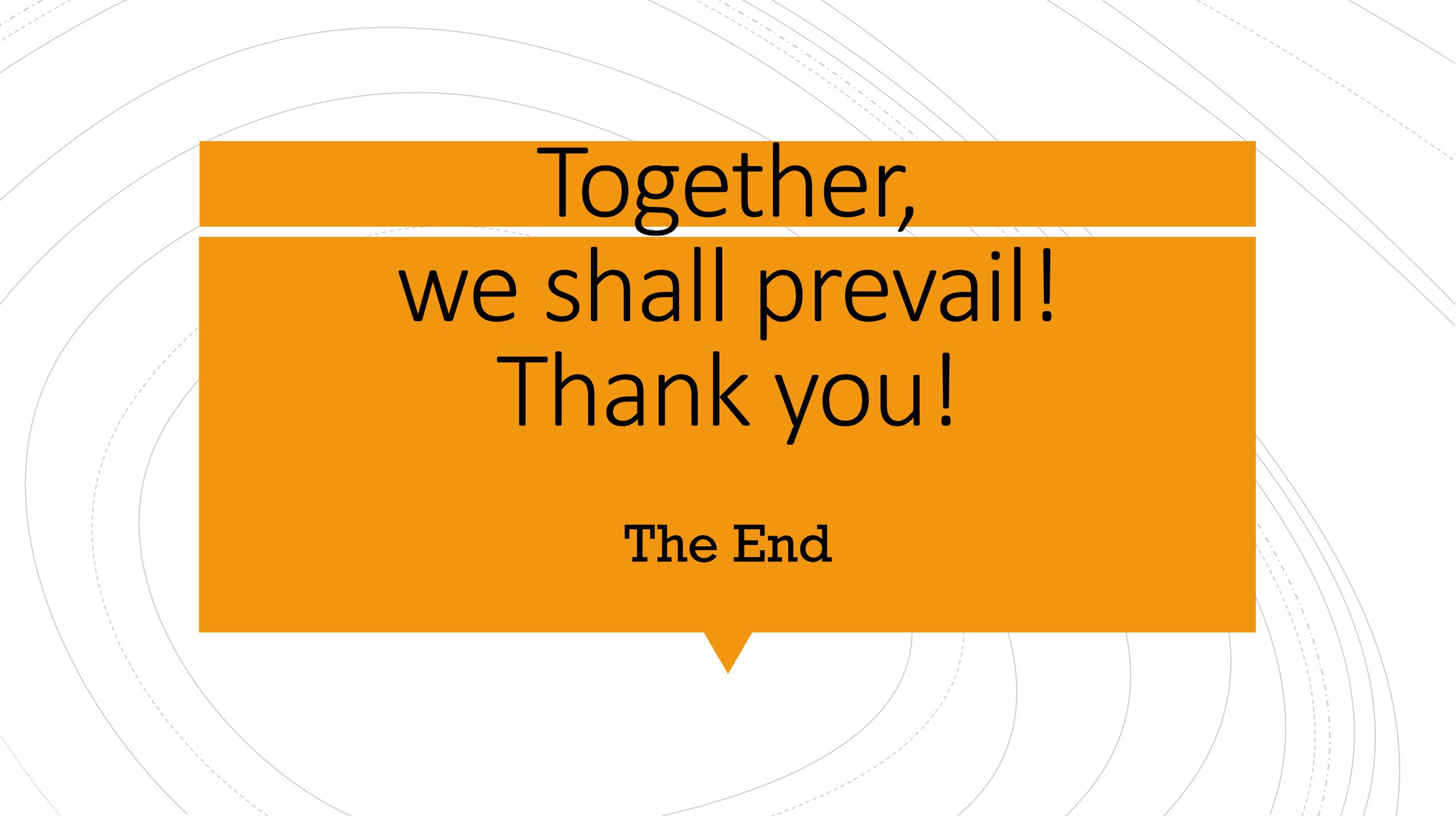
- *Changes with changes*

Thanks!

- Heartfelt thanks to different services, divisions, offices and branches of our Department and fellow organisations

- Indebted to colleagues, current or retired, from all Bureaus and Departments

- Appreciate the support from Seniors and Directorates

- Grateful that we have all Hong Kong people joining us the FIGHT of COVID-19 pandemic

Reminiscence

- Video

Together, we shall prevail! Thank you!

The End